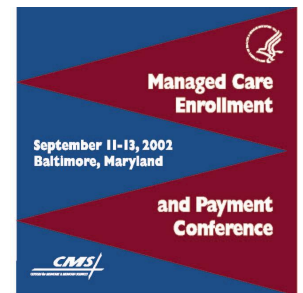




# Managed Care Enrollment and Payment Conference

September 11 – 13, 2002

Wyndham Baltimore Inner Harbor Hotel  
Baltimore, Maryland



## A G E N D A

Basic Training (at CMS Central Office)	
September 11, 2002	8:00am - 4:30pm
General Sessions	
September 12, 2002	9:00am - 4:45pm
September 13, 2002	8:15am - 11:45am
Working Sessions	
September 13, 2002	12:30pm - 3:50pm
Acxiom Continuous Presentations	
September 12, 2002	8:00am - 5:00pm
September 13, 2002	8:00am - 4:00pm
Medicare Beneficiary Data Base Continuous Presentation	
September 13, 2002	12:30pm - 3:50pm

### General Session September 12, 2002

8:15am - 9:00am	Registration and Continental Breakfast
9:00am - 9:30am	<b>Welcome</b> Introduction of Staff  Gary A. Bailey, <i>Centers for Medicare &amp; Medicaid Services</i>
9:30am - 10:00am	<b>Updates - Plan Benefit Package</b> PBP assignment is still a requirement, even with the delay of "Lock In". This session will clarify and assist with current PBP functionality, PBP Correction Process, Default Application Signature Date (for the Cost Contracts) and the revisions for 2003.  Kim Miegel, Ed Howard, <i>Centers for Medicare &amp; Medicaid Services</i>
10:00am - 10:15am	Break

## General Session September 12, 2002 (Con't)

10:15am - 10:45am	<b>Communicating with Members on the PBP</b> Plan Presentation on Member/Plan Operations for the PBP Requirements Ellen Duffield, <i>Independence Blue Cross and Blue Shield</i>
10:45am - 11:15am	<b>Monthly Reconciliation from a M+CO Perspective</b> A brief description and discussion about how one health plan conducts monthly payment and membership reconciliation. MCO Operations Staff
11:15am - 11:45am	<b>Enrollment Policy Update</b> Danielle Moon, <i>Centers for Medicare &amp; Medicaid Services</i>
11:45am - 1:15pm	<b>Lunch and Speaker</b> Christy Bell, <i>Senior Vice President, Horizon Blue Cross and Blue Shield, NJ (Invited)</i> Jennifer Boulanger, <i>Deputy Director for Health Plans, Center for Beneficiary Choices, Centers for Medicare &amp; Medicaid Services</i>
1:15pm - 2:15pm	<b>Processing Retroactive Adjustments for Special Statuses</b> CMS has retained a contractor to process retroactive adjustments that were previously worked by CMS staff, including Working Aged, Institutional, Medicaid, and State and County Codes. The process for M+COs to submit retroactive adjustments will be presented, including suggested formats. <i>Integriguard and Centers for Medicare &amp; Medicaid Services Staff</i>
2:15pm - 3:00pm	<b>Medicaid Status: What is it?</b> Medicaid is a membership and payment indicator. This session will describe how to qualify for different types of Medicaid status and will provide updates on how to communicate with Medicaid. Gina Clemons, <i>Centers for Medicare &amp; Medicaid Services</i> Wayne Smith, <i>Centers for Medicare &amp; Medicaid Services</i>
3:00pm - 3:15pm	<b>Break</b>
3:15pm - 4:00pm	<b>CMS Performance Assessment Tool</b> The new monitoring guide is written in clear language, streamlined and considers quantitative methods. This presentation will address how to use the guide. Laura Minassian-Kiefel, <i>Centers for Medicare &amp; Medicaid Services</i>
4:00pm - 4:30pm	<b>2004 Risk Adjustment Payment and Encounter Data Submission</b> This session will address the calculation of the 2004 beneficiary risk factors payment amounts and the June 2004 deadline for the M+C Organization ambulatory data submission. Bobbie Knickman, <i>Centers for Medicare &amp; Medicaid Services</i>

<b>4:30pm - 5:00pm</b>	<b>New Options for M+C Contracting</b> CMS and MCOs are involved with demonstration projects such as the PPO and other ideas for creative product offerings. This is a brief description of some of these options and how CMS solicits new ideas. <i>Ron Deacon, Centers for Medicare &amp; Medicaid Services</i>
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## General Session September 13, 2002

<b>7:30am - 8:15am</b>	<b>Registration and Continental Breakfast</b>
<b>8:15am - 9:00am</b>	<b>CMS System User ID Management and the "Cyber Tiger"</b> A new streamlined process for User ID management and synchronization has been developed for MCOs who access the CMS systems. This session will describe the new initiatives from online ID requests and there will be a visit from "Cyber Tiger". <i>Helen Herlich, Centers for Medicare &amp; Medicaid Services and the "Cyber Tiger"</i>
<b>9:00am - 9:30am</b>	<b>Medicare Managed Care Systems Stage 1 Redesign</b> Presentation will include an overview of the Medicare Managed Care System Stage 1 Redesign, the status of the project, as well as the look and feel of the system. <i>Mary Sincavage, Centers for Medicare &amp; Medicaid Services</i>
<b>9:30am - 9:45am</b>	<b>Medicare Beneficiary Database</b> How to gain access to the Medicare Beneficiary Database. <i>Greg McGuigan, Centers for Medicare &amp; Medicaid Services</i>
<b>9:45am - 10:00am</b>	<b>Break</b>
<b>10:00am - 10:30am</b>	<b>End Stage Renal Disease</b> Three new systems were available July 1 <sup>st</sup> for End Stage Renal Disease Member Management. This session will describe the electronic 2728 form, REMIS and a new system for the ESRD providers. <i>Matthew Leipold, Centers for Medicare &amp; Medicaid Services Janice Bailey, Centers for Medicare &amp; Medicaid Services</i>
<b>10:30am - 11:00am</b>	<b>Late Breaking News and Q&amp;A to DPAP Staff</b> <i>Centers for Medicare &amp; Medicaid Services</i>
<b>11:00am - 11:15am</b>	<b>Closing Remarks</b> <i>Marla K. Kilbourne, Centers for Medicare &amp; Medicaid Services</i>
<b>11:30am - 12:30pm</b>	<b>Lunch on Your Own</b>

**WORKING SESSIONS BEGIN AT 12:30pm**

# **Working Sessions September 13, 2002**

**12:30pm - 3:50pm**

## **Cost Contracts Working Session: 12:30pm - 2:40pm**

This session will focus on the various challenges faced by MCO's and CMS that are related to Cost Contractors.

## **M+C Working Sessions:**

There are three working sessions identified. We have taken a different approach from previous years. Those who selected all three topics (ESRD and Working Aged and CWF) will be assigned to one group, those who selected only two topics will be assigned to the same group and so on. If you selected three topics please plan on staying for all three sessions.

12:30pm - 1:30pm M+C Working Session I

1:40pm - 2:40pm M+C Working Session II

2:50pm - 3:50pm M+C Working Session III

## **Medicare Beneficiary Data Base (MBD) Continuous Presentation:**

The MBD will be the primary source of beneficiary data for the Managed Care Systems, in the future. See the system in action and get the opportunity to participate in the testing phase.

## **Acxiom Continuous Presentation:**

Overview of an alternative method of data communication and preprocessing of CMS Enrollments and Disenrollments. (Acxiom will be available all day on September 12 & 13.)